

## OUR BEST CUSTOMERS

16% of our best customers make up

55 of our total sales

of total sales are captured on a MORE Rewards account \*weekly average

Our primary customers spend

11x

more annually than that of infrequent customer

Our primary customers spend an average of

**\$41** 

on every shopping trip to our stores

Our primary customers visit our stores nearly

10x

Source: Symphony Retail data, 2019

Supporting our vendors with successful merchandising and proven marketing programs are just some of the ways Coborn's, Inc. provides additional value to you, our partner. Together, we can build successful promotions and reach our ultimate shared goal - driving sales!

This Shopper Marketing Guide outlines available merchandising and marketing opportunities for your brand to engage with our customers through a variety of marketing channels. We invite you to take advantage of these opportunities to drive sales for your categories, and even more so, help us create remarkable customer experiences and unlock insights into shopper behavior. In the ever-increasingly challenging and competitive marketplace, it is also a great time to try something new.

## PARTNERSHIP PROCESS

#### I FARN

We have so much to offer!
Visit cobornsinc.com/
marketing to set up an
introductory meeting.
We'll walk you through
our menu of options.

## ALIGN

During our initial meeting, we'll ask about your goals and recommend proven strategies that align to meet those targets.

#### **PLAN**

Once we've identified specific strategies we dig into the details and put a customized marketing plan in place.

## EXECUTE

With everything in place, we sit back and watch the fun begin!

### **MEASURE**

After your campaign concludes, we provide a performance summary report with detailed consumer insights and recommendations for future strategies.

## SHOPPER MARKETING CHANNELS

**PRINT** Our weekly print ad (distributed to over 850,000 households) is the key invitation to our guests to visit our stores and purchase your products. Highly creative, strategically aligned to key promotional holidays and sales driving-dates, the print program is central to driving consumer interest.

TV Featured across all Minneapolis-St. Paul network stations, our Supermarket Registered Dietitian team share interactive recipe and food demonstrations that highlight unique ways to utilize dietitian approved products.

**DIGITAL COUPONS** Through a blend of third-party and custom retailer offers, hundreds of digital coupons are available to shoppers each week at moreRewards.com and the MORE Rewards mobile app.

#### **WEBSITE / ECOMMERCE**

**DISPLAY ADVERTISING** Above the fold tile, carousel or display ads, digital endcaps, or site takeovers grab shoppers' attention while browsing in our online store. Additional opportunities exist for placement on department or brand collection pages.

**CUSTOM BRAND PAGES** Brands come to life in a unique landing page that showcases their story and offers a curated product list to allow shoppers to learn about and purchase products from a single destination.

**EMAIL** Emails to our MORE Rewards loyalty members and shoppers support our weekly print circular as well as feature special offers, promotions and ad hoc content.

**SOCIAL MEDIA** Coborn's/Cash Wise/Marketplace Foods social media posts preview weekly deals and promote specific sales, recipes, new products and digital coupons.

**MORE REWARDS MOBILE APP** Users of our MORE Rewards mobile app gain access to all features of the loyalty program along with receiving push notifications about digital offers.

**POINT OF PURCHASE** Connect with customers while they shop through in-store demonstrations and public address (PA) messages.

**SWEEPSTAKES / GIVEAWAYS** Be a winner in the minds of shoppers by promoting your brand through giveaways or sweepstakes with exciting prizes.

**VIDEO & VIRTUAL EVENTS** Educate and engage shoppers while you show your product in action through sponsored how-to videos, Gas Station TV commercials on our fuel station pumps, virtual tastings and our exclusive dietitian-led Kids Cook at Home virtual classes.

SUPERMARKET REGISTERED DIETITIANS Amy Petersen, MS, RD, LD and Emily Parent, MFCS, RD, LD have a strong passion for championing nutrition and wellness. As Registered Dietitians for Coborn's Inc., Amy and Emily develop and support dietitian-backed omnichannel promotions which have resulted in increased awareness and sales across all categories. Our Registered Dietitians have received numerous industry awards including Progressive Grocer's Retail Dietitian Outstanding Innovation Award in 2017, Retail Dietitian of the Year from both the Retail Dietitian Business Alliance and Produce for Better Health in 2019 and National Grocer's Association Social Media Award for Facebook Lives in 2020.

# SHOPPER MARKETING PACKAGES

Required Lead Time: Four (4) Weeks

## **NEW ITEM LAUNCH**

- Basic Package
- 1 or 2 week campaign flight
- > Launch your new product to a broad or tailored audience
- > Through a clip-to-activate digital coupon, shoppers can try your product FREE
- Coupon is available at morerewards.com and MORE Rewards mobile app
- > MORE Rewards mobile app users receive a linked push notification
- > YOUR INVESTMENT: Retail price per unit redeemed + \$250 set up fee

Save \$250 over à la carte pricing!

### **NEW ITEM LAUNCH**

- Enhanced Package
- 1 or 2 week campaign flight
- Launch or elevate your product to a broad or tailored audience
- Through a clip-to-activate digital coupon, shoppers can try your product free or with a \$2 minimum discount
- Coupon is available at morerewards.com and MORE Rewards mobile app
- > MORE Rewards mobile app users receive a linked push notification
- Custom-designed email sent to 250,000 subscribers or tailored audience
- > Two social media posts during offer, one on Facebook, one on Instagram
- > YOUR INVESTMENT: Retail price per unit/ offer redeemed + \$2,500 set up fee

Save \$1000 over à la carte pricing!

## BRAND AWARENESS PACKAGE

1 or 2 week campaign flight

- > Through a clip-to-activate digital coupon, shoppers receive a discount of your choosing
- Custom-designed email sent to 250,000 subscribers or tailored audience draws awareness to offer
- > Two social media posts during offer on Facebook and Instagram
- Web Tile on our website banner pages provides additional visibility
- > YOUR INVESTMENT: \$2,500 + offer redemption costs

Save \$1000 over à la carte pricing!

## **ECOMMERCE PACKAGE**

Purchase alone or complimentary to other packages

- 1 or 2 week campaign flight
- > Feature your products in our online store
- > Be front-and-center in a carousel ad on our ecommerce home page
- As a shopper navigates our site, your message stays consistent at the top of the site through a leaderboard ad
- Ads link to your choice of a curated list of your products or a custom built landing page that allows you to tell your complete story and showcase your brand
- > YOUR INVESTMENT:

**BASIC:** Carousel OR pencil ad link to list of products - \$500

**ENHANCED:** Carousel OR pencil link to custom landing page - \$3,000

Save \$500 over à la carte pricing!

## SWEEPSTAKES/ GIVEAWAYS

- Turn Key Package
- > We do the work to promote your brand!
- > Minimum Total Prize Value: \$250
- > Official rules
- > Entry collection webpage/form
- > Creative asset development
- Sweepstakes promotion through a social media post (Facebook or Instagram) AND content area in our weekly ad email.
   Add a la carte tactics for additional visibility
- > Winner selection and notification
- > Prize fulfillment
- > YOUR INVESTMENT: \$1,500
- Promote An Existing Sweepstakes Or Giveaway
- We promote your external giveaway with a social media post (Facebook or Instagram)
   OR content area in our weekly ad email.
   Add a la carte tactics for additional visibility
- > No minimum prize value
- > Link to external entry page
- > Vendor provides creative assets
- > No winner selection or prize fulfillment
- > YOUR INVESTMENT: \$500

# COBORN'S - CASH WISE MARKETPLACE FOODS

Your Investment

Campaign Flight: 1 Week

iactic ioui iiive	Journal
DIGITAL COUPON	\$250
EMAIL	
Content Area In Weekly Ad En	nail <sup>\$</sup> 500
Custom Content Email	\$2000
MOBILE	
MORE Rewards App Ad	\$500
Push Notification	\$250
SOCIAL MEDIA	
Facebook Cover photo*	\$500
Facebook Post	\$500
Facebook Dark Post	\$500
(plus additional media suppor	
Instagram TV	\$500 \$250
Instagram TV	\$250
Pinterest Sponsored Pin WEBSITE/E-COMMERCE	*230
DIGITAL DISPLAY ADVERTISING	
Web Tile	\$250
Digital Circular	\$500
End Cap Banner	\$250
Pencil Banner	\$1000
Carousel Ad*	\$750
BRAND PLACEMENT	
Shop Local	\$250
Department page	\$250
Site Skin*	\$750
Digital Landing Page	\$2,500

## HORNBACHER'S

Tactic Your Inves	tment
DIGITAL COUPON	\$250
EMAIL	''*O.E.O.
Content Area In Weekly Ad Ema	all <sup>®</sup> 250
Custom Content Email	\$1000
MOBILE	
Hornbacher's Rewards App Ad	\$250
Push Notification	\$100
SOCIAL MEDIA	
Facebook Cover photo*	\$250
Facebook Post	\$250
Facebook Dark Post	\$250
(nlus additional media support)	

\*Based on availability

# SHOPPER MARKETING PACKAGES

Required Lead Time: Four (4) Weeks

## **DIETITIAN'S DELUXE PACKAGE**

Purchase alone or complimentary to other packages 1 week campaign flight

- > Two social media posts on Facebook and Instagram for weekly campaign
- Our dietitians will put your product into action with guaranteed placement on 6-minute Twin Cities Live TV segment
- > We'll also pitch a product feature to local TV stations for earned segments
- > Be front and center in a pencil banner ad across all of our e-commerce pages
- > Your product will have a captive audience with a personalized email blast
- > Reach shoppers while they shop with a public address (PA) system message
- > With a Dietitian's Tip in our Weekly Circular, you'll reach over 850,000 shoppers
- > YOUR INVESTMENT: \$11,000

Save \$750 over à la carte pricing!



## DIETITIAN'S À LA CARTE

**A CARTE** 

Campaign Flight: 1 Week

Tactic Your Inv	estment
DIGITAL COUPON	\$250
EMAIL	
Content Area In Weekly Ad E	mail <sup>\$</sup> 500
Custom Content Email	\$2000
MOBILE PUSH NOTIFICATION	\$100
SOCIAL MEDIA	
Facebook Cover photo*	\$500
Facebook Post	\$500
Instagram Post	\$500
Instagram Story	\$100
Pinterest Sponsored Pin	\$250
WEBSITE/E-COMMERCE	_
DIGITAL DISPLAY ADVERTISING Digital Landing Page	ة \$2500
Pencil Banner	\$1000
Carousel Ad*	\$750
TV SEGMENTS	product
<b>3-minute</b> Pitched, Includes recipe & promotion (40,000-75,000 live viewer	
<b>6-minute</b> Guaranteed, Includes recip	
promotion (40,000-75,000 live viewer	rs) \$4,000
VIDEO AND VIRTUAL EVENTS	
Featured Video	\$2,000
Kids Cook at Home Sponsorshi	p \$2,000
Gas Station TV Dietitian Tips	\$750
WEEKLY CIRCULAR (PRINT AD)	
In-Ad Product Dietitian Tip	\$750
In-Ad Recipe	\$1,500
POINT OF PURCHASE	
Public Address (PA) Message	es \$500

\*Based on availability







Coborn's locations in Minnesota and South Dakota



Cash Wise locations in Minnesota and North Dakota

## MarketPlace

Marketplace Foods locations in Wisconsin and Michigan

## Hornbacher's

Hornbacher's locations in Fargo, North Dakota



Pharmacy operations within grocery stores (2 stand-alone)



franchised or owned convenience fuel centers

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## Connect with us today.

To view this guide online, ask additional questions or register to purchase any of the omni-channel marketing options outlined, visit us at cobornsinc.com/marketing

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